

## RETURNS FORM VFF

### Wanting to return your item?

If you have changed your mind on a purchase we will exchange your item provided that:

- You return the item within 14 days (inclusive) from the tracked date of delivery.
- You produce your VFF (receipt) when you return the item.
- The item is in original saleable condition.
- The item was originally purchased online.

Please note, Sale items can be returned for exchange only, NO REFUNDS will be given for sale items.

We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by VFF. Please note, return postage costs will be at your own expense. If the item(s) you wish to return is faulty or not as ordered, please contact [info@veganfrotherz.org](mailto:info@veganfrotherz.org) before posting your return.

REASON (circle) - change of mine - wrong size/colour - incorrect item received - faulty (specify)

QTY -
Order Date -
Received Date -
1. PRODUCT EXCHANGE.
Colour you want -
Size you want -
Item you want-
2. PRODUCT REFUND.
Colour -
Size -
Item -

(POSTAL ADDRESS) VEGAN FROTHERZ FOUNDATION

61 TOWNSHIP DRIVE  
BURLEIGH HEADS 4220  
QLD, AUSTRALIA